

Interment Industry Scheme

Submission guide

You are encouraged to read the following documents which provide detail on the proposed Interment Industry Scheme, available online via the [NSW Planning Portal](#).

Key consultation documents

- The draft Cemeteries and Crematoria Amendment Regulation 2022, and the associated licensing conditions
- The Operator Price Breakdown Template which shows the required breakdown of basic prices
- The Regulatory Impact Statement, which considers the costs and benefits of the proposed regulations

Supporting documents

- Fact sheet on the licencing system and operator categorisation
- Fact sheets explaining each major set of licence conditions
 - A. Consumer contracts
 - B. Cemetery maintenance
 - C. Pricing transparency
 - D. Customer service
 - E. Religious, cultural and spiritual principles
- Fact sheet on understanding the conditions for Category 3 operators

Key questions to consider

1. What are your overall comments on the Scheme (including the introduction of licences, categorisation model, etc.)? Please detail any amendments you recommend.

For each of the conditions (A-E)

2. How appropriate are each of the licence conditions to meet their regulatory objectives of clearly defined, respectful and affordable interment?
3. Are there any changes that you would suggest to each of the conditions? Is there anything that should be added or removed?
4. If you are an operator, (noting the proposed assistance from CCNSW as per the fact sheets), what additional support would you need to meet these conditions?
5. If you are an operator, what impacts (financial or otherwise) on your business should CCNSW consider further?

6. If you are a consumer or other stakeholder, how do you think the licence conditions would impact the experience of the public/your community when interacting with the interment industry?

Regulatory Impact Statement

7. What do you think of the Regulatory Impact Statement (RIS) and its assumptions?