

How to submit a Complying Development Certificate application for subdivision only

Note: This quick reference guide has been developed to assist applicants applying for a complying development certificate for **subdivision only**. If your application includes other types of development, please view the quick reference guide, *How to submit a Complying Development Certificate application*.

Complying development is a fast-track approval process for straight forward residential, commercial, and industrial development. Please consult with your registered certifier or the local council for advice on whether your development falls under complying development and discuss supporting document requirements before applying for a Complying Development Certificate (CDC). You may also access my Home Planner (<https://www.planningportal.nsw.gov.au/myhome-planner>) which is an online tool developed to assist people with determining which development pathway is suitable.

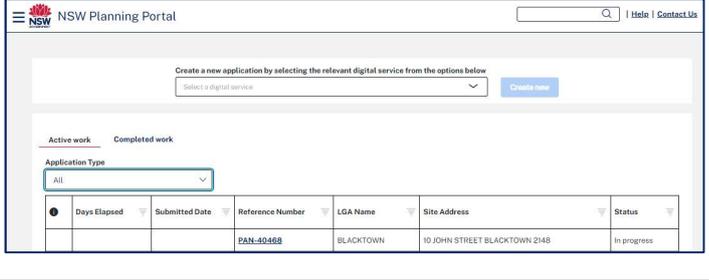
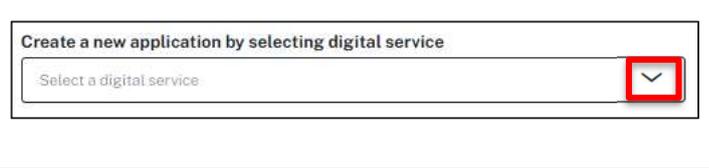
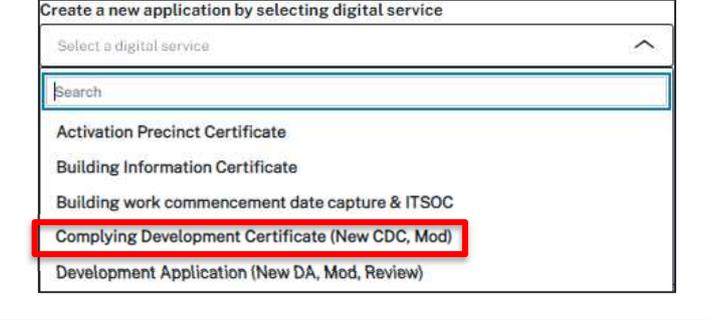
To apply for a Complying Development Certificate via the NSW Planning Portal, you will need a NSW Planning Portal account. To register a new account, refer to the *How to register for a NSW Planning Portal* quick reference guide.

This quick reference guide covers:

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Tip: Mandatory fields are marked with an *asterisk. You must complete all mandatory fields on the application and any desired fields as required.

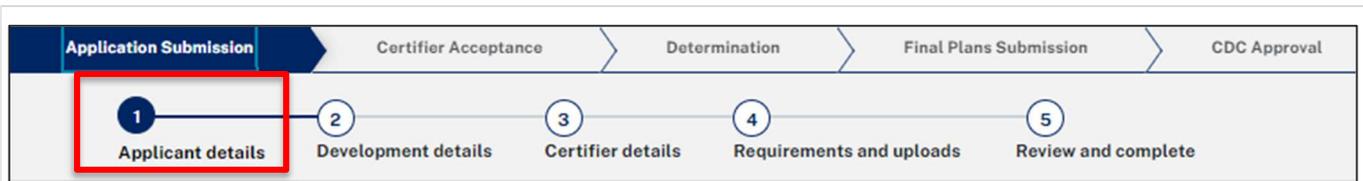
Step 1: Initiate an application

<p>1. Log in to the NSW Planning Portal to display your dashboard.</p>	
<p>2. Select a digital service by clicking on the arrow.</p>	
<p>3. Select Complying Development Certificate from the list of options.</p>	
<p>4. Click "Create new"</p>	

A new application will be created with a status of 'In progress'. The status will remain as 'In progress' until the application is submitted.

Tip: The system assigns a unique reference number to the application with the prefix CDC. This number displays at the top of each screen and is included in all system-generated correspondence.

Step 2: Enter applicant details



5. **Verify** (and edit, if needed) the applicant details.

Note: Your user profile name and contact email address will automatically populate in the applicant detail fields these fields may be edited as required.

The email address provided should be the same email address the applicant uses to log into the Portal. This email address will receive all correspondence sent via the Portal.

Applicant details

Title
Mr ▼

First given name *
John

Other given name/s

Family name *
Citizen

Contact number
0412345678

Email *
john.citizen@yopmail.com

6. **Indicate** if you are applying on behalf of a business or company.

Are you applying on behalf of a business or company? *

Yes

No

If you select 'Yes',

- **Select** either 'ACN', 'ABN', or 'Name' from the drop-down list.
- **Enter** the ACN, ABN or business / company name in the search field.
- **Click** 'Search'.
- **Select** a result from the list provided.

ACN ▼ Search

Name
--

ABN ACN
-- --

Trading name
--

Indicate if the company is the nominated applicant for this application

Is the nominated business or company the applicant for this application? *

Yes

No

7. Identify the owner/s of the development site.

Note: If you are the sole owner you do not need to provide any further information.

Owner/s details

Who owns the development site? *

- I am the sole owner of the development site
- There are multiple owners of the development site and I am one of them
- There are one or more owners of the development site and I am NOT one of them
- A company, business, government entity or other similar body owns the development site

An application for a complying development certificate may be made –

- (a) by the owner of the land on which the development is proposed to be carried out, or
- (b) by any other person, with the consent of the owner of that land.

If there are multiple owners and you are one of them, **select** the appropriate button and **click** ‘Add Owner’ to enter the details for each owner.

Note: Your information will be automatically populated as Owner 1.

Add Owner

<p>Owner 1</p> <p><input type="checkbox"/> Owner builder?</p> <p>Title Mr ▼</p> <p>First given name * John</p> <p>Other given name/s</p> <p>Family name * Citizen</p> <p>Contact number 0412345678</p> <p>Email * john.citizen@yopmail.com</p> <p>Address * 1 SHEPHERD STREET COLYTON 2760</p> <p style="text-align: right; background-color: #0056b3; color: white; padding: 2px 10px; border-radius: 5px;">Delete</p>	<p>Owner 2</p> <p><input type="checkbox"/> Owner builder?</p> <p>Title Please Select... ▼</p> <p>First given name *</p> <p>Other given name/s</p> <p>Family name *</p> <p>Contact number <small>Mobile phone number preferred. Format: xxxxxxxxxx</small></p> <p>Email *</p> <p>Address * <small>Mobile phone number preferred. Format: xxxxxxxxxx</small></p> <p style="text-align: right; background-color: #0056b3; color: white; padding: 2px 10px; border-radius: 5px;">Delete</p>
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If you are not one of the owners, you will be required to populate the contact information for all owners. You can add as many additional owners as required by **clicking** ‘Add Owner’.
Select ‘Delete’ to remove an owner entered in error.

Add Owner

<p>Owner 1</p> <p><input type="checkbox"/> Owner Builder?</p> <p>Title Please Select... ▼</p> <p>First given name *</p> <p>Other given name/s</p> <p>Family name *</p> <p>Contact number * <small>Mobile phone number preferred. Format: xxxxxxxxxx</small></p> <p>Email *</p> <p>Address * <small>Mobile phone number preferred. Format: xxxxxxxxxx</small></p> <p style="text-align: right; background-color: #0056b3; color: white; padding: 2px 10px; border-radius: 5px;">Delete</p>	<p>Owner 2</p> <p><input type="checkbox"/> Owner Builder?</p> <p>Title Please Select... ▼</p> <p>First given name *</p> <p>Other given name/s</p> <p>Family name *</p> <p>Contact number * <small>Mobile phone number preferred. Format: xxxxxxxxxx</small></p> <p>Email *</p> <p>Address * <small>Mobile phone number preferred. Format: xxxxxxxxxx</small></p> <p style="text-align: right; background-color: #0056b3; color: white; padding: 2px 10px; border-radius: 5px;">Delete</p>
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<p>If a company or business owns the development site, enter the company name and ABN.</p>	<div style="border: 1px solid black; padding: 5px;"> <h3 style="margin: 0;">Owners Details</h3> <p style="margin: 0;">Add Owner</p> <p style="margin: 0;">Owner 1</p> <p style="margin: 0;">Company name *</p> <div style="border: 1px solid #ccc; padding: 2px; width: 100%; margin-bottom: 5px;">Enter registered business name</div> <p style="margin: 0;">ABN/ACN</p> <div style="border: 1px solid #ccc; padding: 2px; width: 100%; margin-bottom: 5px;"></div> </div>
<p>Select the checkbox to confirm that you have the owners consent to submit the application.</p>	<div style="border: 1px solid black; padding: 5px;"> <p><input type="checkbox"/> I have obtained the consent of the owner(s) of the land to submit this application</p> <p style="font-size: small; margin-top: 5px;">Note: It is an offence under Section 10.6 of the Environmental Planning and Assessment Act 1979 to provide false or misleading information in relation to this application.</p> </div>
<p>8. Select who will be doing the building work.</p>	<div style="border: 1px solid black; padding: 5px;"> <p>Who will be doing the building work? *</p> <p><input type="radio"/> Licensed Builder</p> <p><input type="radio"/> Owner Builder</p> <p><input type="radio"/> Not determined at this time (This information will be required prior to work commencing)</p> </div>
<p>Indicate if the builder or principal contractor is an individual or a company, business, government entity or other similar body.</p> <p>Input the relevant contact details.</p>	<div style="border: 1px solid black; padding: 5px;"> <p>Select the option that is applicable *</p> <p><input type="radio"/> Individual</p> <p><input checked="" type="radio"/> A company, business, government entity or other similar body</p> <div style="margin-top: 10px;"> <div style="display: flex; align-items: center; gap: 5px;"> <div style="border: 1px solid #ccc; padding: 2px;">ACN v</div> <div style="border: 1px solid #ccc; padding: 2px; flex-grow: 1;">Enter here and search</div> <div style="background-color: #003366; color: white; padding: 2px 5px; text-decoration: none;">Search</div> </div> </div> </div>
<p>If “Owner builder” is selected, enter the licence or permit number.</p>	<div style="border: 1px solid black; padding: 5px;"> <p>Licence number or Permit number (in the case of an owner builder)</p> <div style="border: 1px solid #ccc; padding: 2px; width: 100%; height: 20px; margin-top: 5px;"></div> </div>
<p>If there are multiple builders, select “Add builder” to provide the additional information.</p>	<div style="border: 1px solid black; padding: 5px; text-align: center;"> <p style="background-color: #003366; color: white; padding: 5px 15px; text-decoration: none; display: inline-block;">Add builder</p> </div>
<p>Note: If builder details are currently unknown, you have the option to notify your certifier at a later date. Please ensure all builder information is provided before commencing work.</p>	
<p>9. Indicate whether there are any security or site conditions which may impact the person undertaking the inspection.</p> <p>If you select Yes, you will be prompted to provide further details.</p>	<div style="border: 1px solid black; padding: 5px;"> <p>Site access</p> <p style="font-size: small; margin: 0;">Are there any security or site conditions which may impact the person undertaking the inspection? For example, locked gates, animals etc. *</p> <p><input type="radio"/> Yes</p> <p><input type="radio"/> No</p> </div>

<p>10. Indicate whether it is an individual or entity responsible for making the fee payment and provide the relevant details.</p>	<div style="border: 1px solid black; padding: 5px;"> <p>Select the option that is applicable: *</p> <p><input type="radio"/> Individual</p> <p><input type="radio"/> A company, business, government entity or other similar body</p> </div>
<p>11. Enter the developer details, if known/relevant. You can search to locate the company / business by a keyword. Use the drop-down menu to select a search option.</p>	<div style="border: 1px solid black; padding: 5px;"> <p>Developer details</p> <p>ACN Search Clear</p> </div>
<p>12. Click “Save and continue” to progress to the next step.</p>	<div style="border: 1px solid black; padding: 5px; display: flex; justify-content: space-around;"> Save and exit Save and continue </div>

Note: You can also click “Cancel” to exit, or “Save and exit” to save all information entered to date, and return to your dashboard. “Save and exit” will work only if you have completed all mandatory fields.

Step 3: Enter development details



<p>13. Select the application type.</p>	<div style="border: 1px solid black; padding: 5px;"> <p>What is the application type? * What is this?</p> <p><input type="radio"/> Complying development certificate application</p> <p><input type="radio"/> Modification to complying development certificate</p> </div>
<p><u>Note:</u> When Modification is selected, further information will be required, such as the previous consent details, the proposed modification details and if the CDC was applied for via the Portal.</p>	<div style="border: 1px solid black; padding: 5px;"> <p><input type="radio"/> Complying development certificate application</p> <p><input checked="" type="radio"/> Modification to complying development certificate</p> <p>On what date was the application to be modified determined? *</p> <input style="width: 100%; height: 20px;" type="text"/> <p>Provide a description of the proposed modification *</p> <p style="font-size: small;">Please provide a detailed description including any secondary developme</p> <input style="width: 100%; height: 40px;" type="text"/> <p>Was the CDC applied for via the NSW planning portal? *</p> <p><input type="radio"/> Yes</p> </div>

14. Enter the site address of your development or Lot/Section number/Plan.

As you type, the system will auto-suggest addresses or the lot/section/plan number based on the information entered. **Select** the correct address or lot/section/plan number from the list.

Repeat as required until all development sites have been added.

Select the site of the development *

Enter address

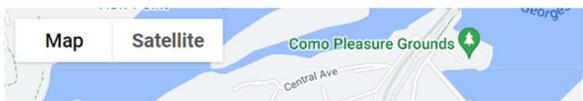
OR

Enter Lot/Section Number/Plan

Address did not display? ⓘ

Street address	LGA	Lot/Section/Plan	Primary address?	
1 BINYA PLACE COMO 2226	SUTHERLAND SHIRE	21/ -- /DP807516 <input type="checkbox"/>	<input type="checkbox"/>	🗑️

Map Satellite



Note: If the address is registered, a map will display on the right-hand side of the screen with site information including the relevant local government area (LGA) on the left and planning controls affecting the property below the address.

If the address does not display, select the 'Address did not display?' tick-box and **enter** the address and local government area/state agency manually in the added text fields.

Tip: To add an address **click** on the + below the address.

Address did not appear in the drop-down list above or lot number not found

Enter address or lot number / section number / plan number e.g. 4/5/DP1044304* Primary address or lot/DP?

+ **Select the Local Government area or State Agency ***

The manual address or lot number you have entered will be validated by the Consent Authority / Certifier at a future stage.

15. Click the tick boxes to indicate the primary address for this application, the lot/section/plan number, and relevant lot(s) of the development. These fields are mandatory.

Tip: To delete an address, **click** on the bin icon 🗑️.

Street address	LGA	Lot/Section/Plan	Primary address?	
1 BINYA PLACE COMO 2226	SUTHERLAND SHIRE	21/ -- /DP807516 <input type="checkbox"/>	<input checked="" type="checkbox"/>	🗑️

16. The planning controls affecting the property can be viewed by **clicking** on the arrow below the heading for planning controls.

Planning controls affecting property

1 BINYA PLACE COMO 2226

Summary of planning controls

Land Application LEP	Sutherland Shire Local Environmental Plan 2015
Land Zoning	R2: Low Density Residential
Height of Building	8.5 m
Floor Space Ratio (n:1)	0.55:1

17. Select 'Subdivision' from the common application type.

Common Application Types

Please select at least one (1) common application type. [What is this?](#)

If your application is specifically related to obtaining the approval to subdivide land, select the Subdivision option only.

- Advertising and signage
- Alterations or additions to an existing building or structure
- Change of use of land or a building or the classification of a building under the Building Code of Australia
- Demolition
- Erection of a new structure
- Hours of operation and trading
- Subdivision
- Temporary building, structure or use

18. Indicate the type of subdivision proposed.

Please indicate the type of subdivision proposed *

Refer to your draft subdivision plan from the surveyor

- Strata Title [What is this?](#)
- Community Title [What is this?](#)
- Torrens Title [What is this?](#)
- Stratum Title [What is this?](#)

19. Enter the number of existing and proposed lots.

Number of existing lots *

Number of proposed lots *

20. Enter a detailed description of the development.

Please provide a detailed description of the development *

For example: Demolition of existing buildings, construction of a single storey dwelling, swimming pool and related landscaping.

Please provide a detailed description including any secondary development types (maximum 512 characters)

Remaining: 512 characters

21. Indicate whether a previous development consent application has been submitted.

Has a previous development consent (DA/CDC) application been submitted for building work?

Yes

No

If you answer 'Yes', you will need to provide the NSW Planning Portal reference number for that application.

Was the previous development consent (DA/CDC) application applied for via the NSW Planning Portal?

Yes

No

[Search related cases](#)

Please provide the NSW Planning Portal application number (CDC or PAN) [?](#)

Note: If you submitted the previous development consent application outside of the NSW Planning Portal, you will need to register that offline consent on the NSW Planning Portal to generate a NSW Planning Portal application number.

Was the previous development consent (DA/CDC) application applied for via the NSW Planning Portal?

Yes
 No

To proceed with linking this application with a previously submitted development consent application, you will require a NSW Planning Portal application number (CDC-xxx or PAN-xxx). To register an offline development consent and generate a NSW Planning Portal application number (CDC or PAN), click on 'Register non-portal consent/certificate' button below.

Register non-portal consent/certificate

Please provide the NSW Planning Portal application number (CDC or PAN) 

22. Click "Save and continue".

Step 4: Enter nominated certifier details



23. Nominate the registered certifier you would like to assess your application:

- Select either ABN, ACN or Name from the drop-down options.
- Enter your search term in the space provided.
- Click "Search".

Registered certifier details

Select the certifying organisation you would like to assess your application. *

Select...
ABN
ACN
Name

d. Select the registered certifier from the list of options.

Matching names ✕

Legal name	ABN	ACN	Trading Name
PENRITH CITY COUNCIL	43794422563		PENRITH CITY COUNCIL
Transport for NSW (Maritime)	18804239602		Transport for NSW (Maritime)
Sydney Olympic Park Authority (Consent Authority)	68010941405		

The registered certifier's details will appear on the screen.

24. Indicate whether the principal certifier is the same as the registered certifier. If you select Yes, go to step 26. If you select No, continue to step 25.

Principal certifier details

Is the principal certifier the same as the registered certifier? *

Yes
 No

25. To enter the principal certifier's details:
- Select either ABN, ACN or Name from the drop-down options.
 - Enter your search term in the space provided.
 - Click "Search".



- Select the principal certifier from the list of options.

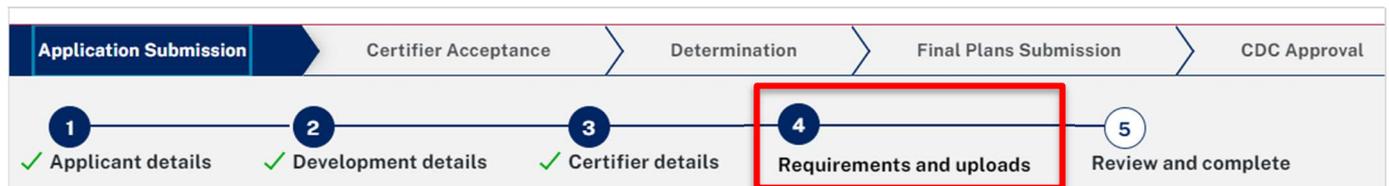
Matching names			
Legal name	ABN	ACN	Trading Name
UNITED CONSULTING ENGINEERS PTY LTD	40090572973	090572973	
UNITED CONSULTING PTY. LTD.	59165648788	165648788	

26. Click "Save and continue".



Step 5: Upload documents

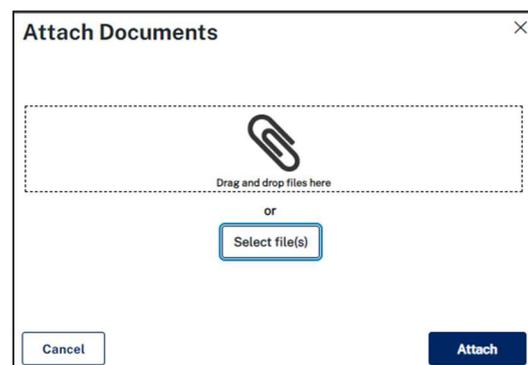
Note: There are certain documents that must be uploaded to your application. These are located in the "Required document" table. However, your certifier may require additional documents to complete their assessment of your application. To avoid potential delays, we recommend contacting your nominated certifier for clarification on the necessary inclusions.



27. Click "Upload".



- Click "Select files (s)" or drag and drop your file(s) in the space provided.
- Click the Category drop-down menu and select the appropriate category to correspond to each file.
- Click "Attach".



Note: The name of the document has a maximum of 150 characters. If the name of your file exceeds this limit, you can change the document name to bring it within the 150-character limit.

28. Click “Save and continue”.



Note: Based on the details provided in your application, if a housing and productivity contribution is identified for the development, a message will display alerting you that a contributions case has been created.

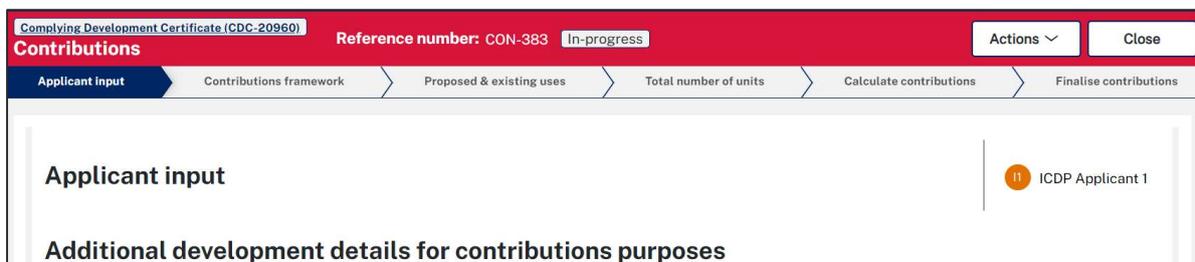
i A contributions case has been automatically created and requires your input to determine the contribution payable. You will be prompted to enter in additional details towards the end of this workflow. Alternatively you can access the Contributions Case via the 'related cases' tab at the bottom of the page. For further information, please contact your council for local infrastructure contributions or the Department for state infrastructure contributions via [our online form](#)

The system will automatically generate a subcase with a CON prefix. You will then be prompted to enter further details within the CON case, upon clicking ‘Save and continue’ on this screen.

CDC applications that do **not** require a housing and productivity contribution to be paid will proceed to Step 6, ‘Review and submit’.

Entering housing and productivity contribution details

Certain residential, commercial, and industrial developments may be subject to a housing and productivity contribution (HPC) on approval of the Complying Development Certificate (CDC) application. The need for a contribution will be determined based on the location of the development site and the types of development types specified in your CDC application. This section of the guide outlines the steps to complete the applicant inputs for the contributions case.



Note: While we encourage applicants to provide information on proposed development for contributions, if this information is not understood, or available, you may submit your application without completing any further details. The certifier responsible for assessing your CDC application

will finalise the necessary inputs for the housing and productivity contributions. It is the certifier’s responsibility to ensure that the appropriate contribution amount is calculated and will be imposed as a condition of the consent, if approved.

1. Identify if a previous payment for contributions or a planning agreement applies.

Do any of the following apply: [What is this?](#)

Previous payment made for state contributions

State planning agreement applies to the development

Note: Previous arrangements may impact contributions for a new development. Evidence will be necessary and can be uploaded. Each selected item will require supporting documents to be uploaded.

The development types and common application types entered in the Complying Development Certificate application will display. If the listed development(s) which require a contribution do not appear in the table, capture further contribution uses by following the steps below.

These development types and common application types have already been entered for the CDC. A contribution may be required for these and will be transferred to the table below.

- Residential Accommodation
- Balcony, deck, patio, terrace or verandah
- Driveways and hard stand spaces
- Dwelling House
- Erection of a new structure
- Subdivision

2. Select a category from the available list.

Select a category

Select ▼

- Select
- Agriculture
- Commercial Development
- Existing residential lots
- Industrial Development
- Infrastructure
- Manufactured home estate
- Residential Accommodation
- Subdivision
- Supporting Development

a. **Click** the down-arrow to select a development from the available list.

Select as many developments from the available list as relevant. This list will be filtered based on the category selected in the previous step.

Select development *

Retail Premise × [] ▼

- Airport
- Airstrip
- Air transport facility
- Air transport premises
- Amusement centre
- Ancillary commercial development
- Animal boarding or training establishment
- Animal care premises
- Animal shelters
- Automatic teller machine
- Automotive/truck premises

Note: To add further contribution uses to the table, **click** ‘Add Contributions uses’ and repeat the previous steps.

3. Click “Complete Selection” to refresh and update the Proposed number of units for calculating contributions.

Complete Selection

The development requiring contributions will be listed in the table, allowing you to enter the number of units per the unit of charge.

Note: The unit of charge corresponds to the type of development proposed. For residential development, the total is calculated by entering the number of units of charge (i.e., the number of new dwelling lots). For commercial and industrial development, the total is calculated by multiplying the units of charge by the square meterage of new gross floor area (GFA) applicable to the development.

Proposed number of units for calculating contributions What is this?			
Development	Sub types What is this?	Total number of units	Unit of charge
Office Premise		<input type="text"/>	SQM of GFA
Retail Premise		<input type="text"/>	SQM of GFA

4. Enter the total number of Units for each development.

Total	Unit of charge
<input type="text"/>	SQM of GFA
<input type="text"/>	SQM of GFA

5. Indicate whether you want to add an existing development, such as an existing residential lot, that applies to your development.

Do you want to add existing development?

Yes

No

If you select Yes,

a. **Select** a category from the available list.

Select a category

Existing residential lots
▼

b. **Click** the down-arrow to select a development from the available list.

Select development *

▼

<p>c. Select “Add type/use” to add an additional existing development, if required.</p>	<div style="border: 1px solid black; padding: 5px; display: inline-block;">Add type/use</div>
<p>6. Click “Complete selection” to refresh and update the table for existing number of units for calculating contributions.</p>	<div style="border: 1px solid black; padding: 5px; display: inline-block;">Complete Selection</div>

Existing number of units for calculating contributions

Development	Sub types What is this?	Total (.....)	Unit of charge
Existing lot for torrens subdivision		<input type="text"/>	Lots

<p>7. Enter the total number of units per unit of charge.</p>	<table border="1" style="width: 100%;"> <tr> <td data-bbox="807 913 1289 994">Total</td> <td data-bbox="1289 913 1428 994">Unit of charge</td> </tr> <tr> <td data-bbox="807 994 1289 1055" style="text-align: center;"><input type="text"/></td> <td data-bbox="1289 994 1428 1055">Lots</td> </tr> </table>	Total	Unit of charge	<input type="text"/>	Lots
Total	Unit of charge				
<input type="text"/>	Lots				

<p>8. Once you have finished entering the contribution details, click “Submit”.</p>	<div style="border: 1px solid black; padding: 10px; display: inline-block; background-color: #003366; color: white;">Submit</div>
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Note: After clicking submit, the contribution details entered will be saved with your application. You can review the details entered via the file generated and located in the documents tab of the Complying Development Certificate application.

Step 6: Review and submit application



29. **Review** the information entered on your application. This information is read-only. If changes are needed, **click** the Previous button (bottom left of screen) to navigate to the previous screens.

Review and complete your application

Verify your information

Applicant details

Title
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First given name

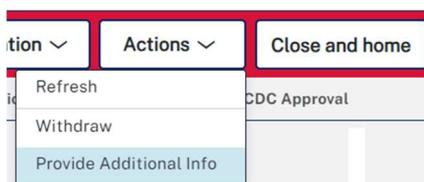
<p>30. If you are submitting the application to a certifier working for a council, indicate whether you are an employee, councillor or relative of an employee at that council.</p>	<p>Are you an employee / Councillor or relative of an employee / Councillor within the same local government area as the proposed development? *</p> <p><input type="radio"/> Yes</p> <p><input type="radio"/> No</p>
<p>If yes, indicate the nature of your relationship.</p>	<p>Nature of relationship *</p> <p><input type="radio"/> I am an employee</p> <p><input type="radio"/> I am a councillor</p> <p><input type="radio"/> I am a relative of, or relationship with, employee or Councillor</p>
<p>31. Once you have reviewed the information entered, complete the Declarations at the bottom of the page by selecting each tick-box or clicking “Select all”.</p>	<p><input type="checkbox"/> Select all</p> <p><input type="checkbox"/> I declare that all the information in the application and accompanying documents</p> <p><input type="checkbox"/> I understand that the application and the accompanying information will be provided to this application, and may be provided to other State agencies.</p> <p><input type="checkbox"/> I understand that if incomplete, the consent authority may request more information</p>
<p>32. Click “Submit CDC application”.</p>	<p><input type="button" value="Save and exit"/> <input type="button" value="Submit CDC Application"/></p>

What happens next?

- The nominated certifier will receive a system-generated notification to advise them that they have received an application for their review.
- The nominated certifier will review your application and may request additional documentation to be provided. You will receive a system-generated email advising you of the request.
- The certifier will discuss the required fees with you and any Terms and Conditions. This will occur outside of the NSW Planning Portal.
- The nominated certifier will provide you with an outcome of their review via a system-generated notification. If they decline the application for assessment, you can use the “Copy to new” function to re-submit the application to an alternative certifier.



- If you need to withdraw the application, you can do so by using the “Withdraw application” functionality accessed via the “Actions” button within the application.



More information

We have developed a range of support materials, including Quick Reference Guides for other services and Frequently Asked Questions (where applicable), to assist you when using the NSW Planning Portal digital services. You can access these via in the [Help and Resources section](#) of the NSW Planning Portal. We encourage you to scan these resources prior to contacting the Customer Support team.

We also offer a range of training sessions on the NSW Planning Portal digital services. You can view and/or register for upcoming training on the [Information and Training sessions page](#) of the NSW Planning Portal.

If you require further assistance, please contact ServiceNSW on 1300 305 695 or [submit an enquiry online](#). If you are calling from outside Australia, please call +61 2 8894 1555.